

What is an urgent referral?

Your GP has arranged for you to see a hospital doctor (specialist) urgently. This can also be called a two week wait referral. This is to investigate your symptoms further. You may have some tests to find out what is wrong and if it could be cancer.

9 OUT OF 10 PEOPLE
REFERRED IN THIS WAY ARE NOT DIAGNOSED WITH CANCER.



How quickly will I be seen?

Day 1

You are referred to hospital on a two week wait/urgent referral to investigate symptoms to rule out cancer.

Day 1 - 14

The hospital will contact you by phone or post to arrange an appointment.

This may be a telephone or face to face appointment for further tests by day 14.

Day 14 - 28

You will receive the outcome of your tests and advised on next steps.

If you have not heard by day 10, please call our Cancer Care Coordinator for Malvern Town, who will be able to help: 01905 917353

Handy Tips

- Calls from hospitals may show as a private number or withheld.
- Confirm your appointment and write it down as sometimes you may not receive a letter in the timeframe.
- Check to see if you can take a family member or friend with you to the hospital or for planned phone calls.
- There may be a lot of information given at your appointment, take a pen and paper to take notes.
- Ask any questions you would like to, have these prepared for when you are seen at the hospital.

Your Appointment

Prior to and at your appointment, you will be given further information about what will happen next depending upon your symptoms. You may need to undergo specialised tests before or during your hospital visit to assist with the diagnosis. You will be advised of these depending upon your symptoms.

What Happens Next?

If you are diagnosed with Cancer you will be given lots of information by the hospital. You can also call support services shown below for information and support.

If you are not diagnosed with cancer, it is still important that you pay attention to your body. Tell your GP if you notice any new and unusual changes or if your symptoms persist.

Want to speak to someone?

You can contact our Cancer Care Coordinator, if you have been referred for a two week wait / urgent appointment and you would like some extra advice or guidance.

Phone: 01905 917353

Monday - Friday 9.30am - 14.30pm

Email: swhealthcare.2wwqueriesmalvernpcn@nhs.net

Our Cancer Care Coordinator can support you with –

- Appointment queries
- Transport concerns
- Missed appointment support

Cancer Research UK



You can call a Cancer Research UK nurse for information and support on freephone.

Phone: 0808 800 40 40
Monday – Friday
9.00am - 17.00pm



Macmillan Cancer Support

If you or someone you care about has been diagnosed with cancer, Macmillan are there to help.

Phone: 0808 808 00 00
8.00am – 20.00pm *it is free to call from landlines and mobiles within the UK*